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IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

*Antonia Lewis*  
*#23/Fw*  
*cym*  
*3.25.04*

In re Application of: Anthony D. Sullivan  
Serial No.: 08/784,224  
Filing Date: January 16, 1997  
Group Art Unit: 3622  
Examiner: James W. Myhre  
Title: KNOWLEDGE MANAGEMENT SYSTEM AND METHOD

MAIL STOP NON-FEE AMENDMENT  
Commissioner of Patents  
PO Box 1450  
Alexandria, VA 22313-1450

**RECEIVED**  
MAR 28 2004  
**GROUP 3600**

Dear Sir:

RESPONSE PURSUANT TO 37 C.F.R. § 1.111

In response to the Office Action mailed February 13, 2004, Applicant respectfully requests the Examiner to reconsider the rejection of the claims in view of the comments as set forth below.

ATTORNEYS DOCKET  
014208.1143 (128-96-003)

PATENT APPLICATION  
08/784,224



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Dear Sir:

CERTIFICATE OF MAILING BY EXPRESS MAIL

I hereby certify that the attached Response pursuant to 37 C.F.R. § 1.111 (14 pages), Baker Botts return postcard (1 postcard), and this Certificate of Mailing (1 page) are being deposited with the United States Postal Service "Express Mail Post Office to Addressee" service under 37 C.F.R. § 1.10 on this 17th of March 2004, and is addressed to the Commissioner of Patents, PO Box 1450, Alexandria, VA 22313-1450.

Willie Jiles  
Willie Jiles

Express Mail Receipt  
No. EV 324647469 US